

Golden Voice Technologies Privacy Policy

Last Updated: October 2nd, 2020

Golden Voice Technologies Inc. (“Golden Voice Technologies,” “Rodeo,” “we,” “our,” and/or “us”) values the privacy of individuals who use our website, mobile application, and related services (collectively, our “Services”). This privacy policy (the “Privacy Policy”) explains how we collect, use, and share personal information from users of our Services (“Users”). By using our Services, you agree to the collection, use, disclosure, and procedures this Privacy Policy describes. Beyond the Privacy Policy, your use of our Services is also subject to our Terms of Service (<https://goldenvoicetechnologies.com/tos>).

Personal Information We Collect

We may collect a variety of personal information from or about you or your devices from various sources, as described below.

If you do not provide your personal information when requested, you may not be able to use our Services if that personal information is necessary to provide you with our Services or if we are legally required to collect it. Where required by applicable law, we indicate whether and why you must provide us with your personal information, as well as the consequences of failing to do so.

A. Personal Information You Provide to Us.

Registration and Profile Information. When you sign up for an account or register to use our Services, we ask you for your first name, last name, user name, phone number, and a password that we will store in an encrypted format. You also have the option to add a profile picture and a bio to your account.

Communications. If you contact us directly, we may receive additional personal information about you. For example, when you contact our customer support team, we will receive your name, email address, the contents of a message or attachments that you may send to us, and other information you choose to provide. If you subscribe to our mailing list, then we will collect certain personal information from you, such as your email address.

In-app Communications. If you start or join a group or a room, we will receive your name, phone number, and profile photo, and the name, phone number, and profile photo of other users who join the group or room with you. If you send emojis in a group, we will receive the content of that emoji. If you start or join a room, other users will be able to participate in the conversation. We do not otherwise record conversations in in-app communications.

B. Personal Information We Collect When You Use Our Services.

Device Information. We receive personal information about the device and software you use to access our Services, including IP address, web browser type, operating system version, phone carrier and manufacturer, application installations, device identifiers, mobile advertising identifiers, and push notification tokens.

Usage Information. To help us understand how you use our Services and to help us improve them, we automatically receive personal information about your interactions with our Services, like the pages or other content you view, the searches you conduct, people you follow, and the dates and times of your visits.

Your Contacts. If you give us permission to access the address book on your device, we may access and store names and contact information from your address book to facilitate invitations and social interactions that you initiate through our Services and for other purposes described in this privacy policy or at the time of consent or collection. We also collect your contacts if you invite them to use our Services or share information or content with them from our Services.

Information collected via Cookies and Similar Technologies.

When you use our Services, we may automatically collect personal information about your use of the Services, including via cookies, beacons, invisible tags, and similar technologies, in your browser and on emails sent to you. Cookies are small text files containing a string of alphanumeric characters. We may use both session cookies and persistent cookies. A session cookie disappears after you close your browser. A persistent cookie remains after you close your browser and may be used by your browser on subsequent visits to our Services. The below references to “cookies” include both cookies and similar technologies.

The information collected via cookies may include personal information, such as your IP address, web browser, device type, and the web pages that you visit just before or just after you use the Services, as well as information about your interactions with the Services, such as the date and time of your visit, and where you have clicked.

- **Functional cookies.** Some cookies are strictly necessary to make our Services available to you. For example, to provide login functionality. We cannot provide you with the Services without this type of cookie.
- **Analytics cookies.** We also use cookies for website and app analytics purposes in order to operate, maintain, and improve our Services. We may use our own analytics cookies or use third-party analytics providers to collect and process certain analytics data on our behalf. These providers may also collect personal information about your use of other websites, apps, and online resources.

- **Third-party content.** The Services contain links to websites operated by third parties and contain social media features and other content provided by third parties. These third parties may collect personal information about you if you visit their websites, or if you visit a website that contains social media features or other content provided by them. This Privacy Policy does not address, and we do not control, what personal information these third parties collect. We encourage you to review these third parties' privacy policies and related privacy settings before using these features.

Our third party partners, such as analytics partners, may use these technologies to collect personal information about your online activities over time and across different services.

You have the following choices with regard to the use of cookies:

- **Browser settings.** Many web browsers allow you to manage your preferences relating to cookies. You can set your browser to refuse cookies or delete certain cookies. Please review your web browser's "Help" file to learn the proper way to modify your cookie settings. You may be able to manage other technologies in the same way that you manage cookies using your browser's preferences. Please note that if you delete or choose not to accept cookies from the Services, you may not be able to utilize the features of the Services to their fullest potential.
- **Do Not Track signals.** There is no accepted standard on how to respond to Do Not Track signals, and we do not respond to such signals.

In-app Communications. When you join a group or a room, we facilitate the connection between you and the other users in the group or room. We receive personal information about users in the rooms or groups, such as the date and time of the communication, the parties' names, phone numbers, profile pictures, whether the microphone is muted or unmuted, whether the user is a speaker or listener, whether the user raised their hand or remains in the audience, and the content of any emojis you may send to a group.

C. Personal Information We Receive from Third Parties.

Other Users. We may receive additional personal information about you, such as your name or phone number, from other users who invite you to join a group or a room.

How We Use the Personal Information We Collect

We use the personal information we collect:

- To provide, maintain, improve, and enhance our Services;
- To facilitate communications between you and other users on our Services;
- To understand and analyze how you use our Services and develop new products,

- services, features, and functionality;
- To communicate with you, provide you with updates and other information relating to our Services, provide information that you request, respond to comments and questions, and otherwise provide customer support;
 - For marketing purposes, such as developing and providing promotional materials that may be relevant, valuable or otherwise of interest to you;
 - To generate anonymized, aggregate data containing only de-identified, non-personal information that we may use for any lawful purpose;
 - To send you text messages and push notifications;
 - To find and prevent fraud, and respond to trust and safety issues that may arise;
 - For compliance purposes, including enforcing our Terms of Service or other legal rights, or as may be required by applicable laws and regulations or requested by any judicial process or governmental agency; and
 - For other purposes for which we provide specific notice at the time the personal information is collected.

Our Use of European Personal Information

If you are located in the European Economic Area, Switzerland or the United Kingdom, we only process your personal information based on a valid legal ground, including when:

- You have consented to the processing of your information;
- We need your personal information to provide you with the Services as requested by you, or to respond to your queries;
- We have a legal obligation to process your personal information; or
- We or a third party, have a legitimate interest in using your personal information (e.g., to improve our Services and for product development purposes).

How We Share the Personal Information We Collect

We do not share or otherwise disclose personal information we collect from or about you except as described below or otherwise disclosed to you at the time of the collection.

Vendors and Service Providers. We may share any personal information we receive with vendors and service providers retained in connection with the provision of our Services.

User Content. Our Services are a social service in which you can find, connect, and communicate with other people. Your user name and profile picture will always be viewable and searchable by other users. The content you post to the Services will be displayed on the Services and viewable by other users. We are not responsible for the other users' use of available information, so you should carefully consider whether and what to share or how you identify yourself on the Services.

Marketing. We do not rent, sell, or share personal information about you with nonaffiliated companies for their direct marketing purposes, unless we have your permission.

Analytics Partners. We use analytics services such as Google Firebase and Agora API to collect and process certain analytics data. These services may also collect personal information about your use of other websites, apps, and online resources. You can learn more about Google's practices by visiting <https://www.google.com/policies/privacy/partners/> and opt-out of them by downloading the Google Analytics opt-out browser add-on, available at <https://tools.google.com/dlpage/gaoptout>. To help us understand how you use our Services and to help us improve them, we automatically receive personal information about your interactions with our Services, like the pages or other content you view, the searches you conduct, people you follow, your comments, any content you post, and the dates and times of your visits.

Communications Between Users. If you choose to join a group or a room, other users in that group or room will see your user name and profile picture. If you choose to communicate in a room, other users in that room at the same time will hear your communications.

As Required By Law and Similar Disclosures. We may access, preserve, and disclose your personal information if we believe doing so is required or appropriate to: (a) comply with law enforcement requests and legal process, such as a court order or subpoena; (b) respond to your requests; or (c) protect your, our, or others' rights, property, or safety. For the avoidance of doubt, the disclosure of your personal information may occur if you post any objectionable content on or through the Services.

Merger, Sale, or Other Asset Transfers. We may transfer your personal information to service providers, advisors, potential transactional partners, or other third parties in connection with the consideration, negotiation, or completion of a corporate transaction in which we are acquired by or merged with another company or we sell, liquidate, or transfer all or a portion of our assets. The use of your personal information following any of these events will be governed by the provisions of this Privacy Policy in effect at the time the applicable personal information was collected.

Consent. We may also disclose your personal information with your permission.

Your Choices

Sharing Preferences. Certain personal information is made publicly available to others by default, such as your user name or profile picture. Other personal information is not publicly viewable, such as your phone number or first and last name.

Your European Privacy Rights

If you are located in the European Economic Area, Switzerland or the United Kingdom, you may have the rights described below:

- You may request access to and receive information about the personal information we maintain about you, update and correct inaccuracies in your personal information, restrict or object to the processing of your personal information, have the information anonymized or deleted, as appropriate, or exercise your right to data portability to easily transfer your personal information to another company. In addition, you may also have the right to lodge a complaint with a supervisory authority, including in your country of residence, place of work, or where an incident took place.
- You may withdraw any consent you previously provided to us regarding the processing of your personal information, at any time, and free of charge. We will apply your preferences going forward and this will not affect the lawfulness of the processing before you withdrew your consent.
- You may exercise these rights by contacting us using the contact details at the end of this Privacy Policy. Please note that there are exceptions and limitations to each of these rights.

Third Parties

Our Services may contain links to other websites, products, or services that we do not own or operate. We are not responsible for the privacy practices of these third parties. Please be aware that this Privacy Policy does not apply to your activities on these third party services or any personal information you disclose to these third parties. We encourage you to read their privacy policies before providing any personal information to them.

Security

We make reasonable efforts to protect your personal information by using physical and electronic safeguards designed to improve the security of the information we maintain. However, as no electronic transmission or storage of information can be entirely secure, we can make no guarantees as to the security or privacy of your personal information.

Retention

We take measures to delete your personal information or keep it in a form that does not permit identifying you when this information is no longer necessary for the purposes for which we process it, unless we are required by law to keep this personal information for a longer period. When determining the specific retention period, we take into account various criteria, such as the type of service provided to you, the nature and length of our relationship with you, and mandatory retention periods provided by law and the relevant statute of limitations.

Children’s Privacy

We do not knowingly collect, maintain, or use personal information from children under 13 years of age, and no part of our Services are directed to children. If you learn that a child has provided us with personal information in violation of this Privacy Policy, then you may alert us at support@goldenvoicetechnologies.com.

International Visitors

Our Services are hosted in the United States. If you choose to use the Services from the European Economic Area or other regions of the world with laws governing data collection and use that may differ from U.S. law, then please note that you are transferring your personal information outside of those regions to the United States for storage and processing. Also, we may transfer your data from the U.S. to other countries or regions in connection with storage and processing of data, fulfilling your requests, and operating the Services. By providing any information, including personal information, on or to the Services, you consent to such transfer, storage, and processing.

European Visitors

If you are located in the European Economic Area, Switzerland or the United Kingdom, we will comply with applicable data protection laws when transferring your personal information outside of these territories. In particular, we may transfer your personal information when the transfer is necessary for the performance of a contract with you, or where you have consented to the transfer.

Update Your Information or Pose a Question

You can update your account and profile information or close your account through your profile settings.

Changes to this Privacy Policy

We will post any adjustments to the Privacy Policy on this page, and the revised version will be effective when it is posted. If we materially change the ways in which we use or share personal information previously collected from you through the Services, we will notify you through the Services, by email, or other communication.

Contact Information

Unless otherwise indicated, Golden Voice Technologies is the entity responsible (or “data controller”) for processing your personal information as described in this Privacy Policy. If you have any questions, comments, or concerns about our processing activities, please email us at support@goldenvoicetechnologies.com or write to us at:

475 Hawthorne Avenue,

Palo Alto, CA 94301

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